

# 2016 Modo Annual General Meeting





## 2016 Modo Annual General Meeting

**AGM Co-Chairs:**

**William Azaroff, Board Chair — Vancouver**  
**Joel DeYoung — Victoria**



<http://agm.modo.coop>

## **Vancouver Wifi Access**

Network: SFUNET Wireless

Account ID: LW3162

Password: ModoAGM2016

## **Victoria Wifi Access**

Network: UVic

Account ID: finewire@uvic.ca

Password: Modo416



# 2016 Modo AGM Agenda

- Call to order
- Notice of meeting and quorum
- Adoption of agenda
- Approval of minutes of January 29, 2015 Modo AGM
- Approval of minutes of January 29, 2015 VCSC AGM
- Business arising from the minutes
- Report of the Board of Directors
- Acting CEO's Report
- Treasurer's Report
- Motion to receive reports

# 2016 Modo AGM Agenda

- Special presentation: Modo for Business
- Election of Directors
- Special and Ordinary Resolutions
- Recognition of retiring directors
- New Business
- Adjournment



## Report from Board of Directors

**William Azaroff, Board Chair**





## Acting CEO's Report

**Phil Baudin, Acting CEO & Finance Director**



# Topics

- Victoria amalgamation
- Additional 2015 highlights
- Modo at a glance
- Improving the member experience
- Opportunities for 2016



# Victoria Car Share Co-op amalgamation

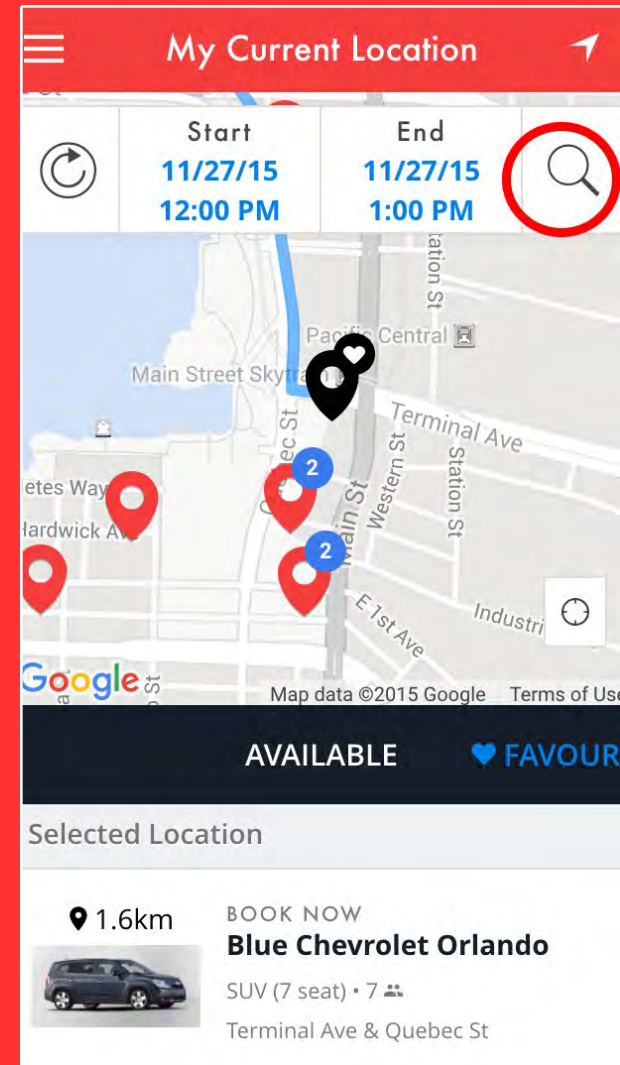
- Jan. 29 – unanimous vote to amalgamate, at both AGMs
- Apr. 1 – Victoria fleet upgrades/integrates with Modo
- Apr. 30 – operations fully amalgamated
- Dec. 31 – Modo's Victoria fleet up to 31, from 23
- Jan. 25 – two vehicles added for a total of 33

***The result – a success!***



# Additional 2015 highlights

- Modo app
- New website
- Advertising campaign
- Upgraded fleet
- Hybrid/EV ratio grows to one in six
- 5<sup>th</sup> consecutive profitable year



# Modo at a glance

	September 2014	September 2015
Vehicles	344	407
Drivers	11,500	15,700
Neighbourhoods	44	56
Assets	\$4.8 million	\$5.7 million
Talent	Additional resources added in fleet, software development, and marketing	

# Improving the member experience

- App – adds choice and booking convenience
- Upgraded fleet – higher quality enhances driving experience
- Increased cleaning – improves driver comfort and pride
- More winter tires – increases driver assurance
- Overall member satisfaction at 92%

***Member feedback is important... keep it coming!***



# Opportunities for 2016

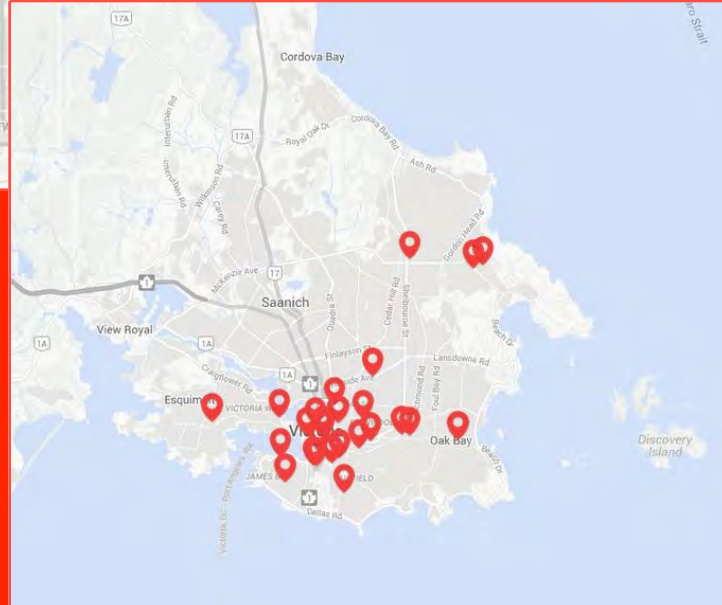
- Continued overall growth
- Increased growth of “Modo for Business”
- Continued fleet improvements
- Continued increases in member service levels
- Improved vehicle onboard technology – new Vulog system
- Continued leadership and increased participation with municipalities and Translink
- Increased software improvements



# THANK YOU!



**Modo is a social, economic and environmental force thanks to continued member support.**





# Proposed Special Resolutions

# **Special resolution to change the Rules**

**Be it resolved that Modo Co-operative  
amend its Rules as follows:**

The word 'first' in Rule 9.04(b) be struck and replaced with the word 'second'; and Rule 9.05 be deleted.



# Ordinary resolution to fill board vacancy

## Be it resolved that:

The board be directed to fill the vacant director position for a one-year term with the runner-up in the Victoria election.



# Recognition of Retiring Directors



**David Lach**



**Greg Freeman**



**Art Blundell**



**New Business**

**Meeting adjourned!**