



OUR PURPOSE

Modo exists to transform communities by connecting people with places in a way that is affordable, convenient, inclusive and sustainable. We are a pioneer in the carshare sector. In fact, we were the first to open shop in Vancouver and Victoria back in 1997. Since then, Modo has remained the only member-owned carshare co-operative in our region – driven by people, not profits – and fueled by our desire to create more livable communities by reducing our collective dependency on car ownership. Our promise is to provide exceptional value, convenience, service, and an enjoyable carsharing experience. Modo's employees take pride in being part of an inclusive, passionate, and growing team. Read more about Modo at www.modo.coop.

We are looking for someone to permanently complement our dynamic Fleet crew during an exciting time of growth and transition in our operations.

WHAT WE NEED

As part of our fun and diverse Fleet crew, you will help care for hundreds of cars across Metro Vancouver by performing cleaning and routine roadside maintenance. You'll get to work outdoors on a flexible, full-time schedule and get to experience driving all sorts of makes and models when you jockey our cars around town. Reporting to Modo's Regional Fleet Manager, Metro Vancouver, you will join a team of skilled, attentive and innovative crew members who want to make a difference in their communities. The skills and abilities we are looking for include, but are not limited to, the following:

- Ability to clean a vehicle's interior and exterior to meet established cleanliness guidelines
- Mechanical know-how including the ability to install a spare tire or change a car battery
- Basic electrical troubleshooting ability – knowledge of voltage, current flow, resistance, operation of a DMM
- Previous automotive repair experience OR transferable technical competencies from fields such as those requiring the use of tools to build, operate, craft, or repair physical objects would be an asset
- High proficiency with electronic communication and devices: smart phones and apps
- Ability to safely use basic hand tools
- Ability to lift 20 kg
- A valid Class 5 or 7N driver's license with at least three years of driving history and a clean driver's abstract

THE ATTRIBUTES WE ARE LOOKING FOR

Our business is built on exceptional member service. We set the bar high with our standards of service and strive to exceed member expectations. To excel in this position, you need to come ready with:

- Excellent communication skills – verbal and written
- The ability to proactively meet member needs and resolve problems if they arise
- Exceptional organizational skills and the ability to multi-task and work under pressure
- The utmost of professionalism and attention to detail
- Strong personal initiative
- The ability to work effectively in a team environment
- Basic knowledge of Metro Vancouver geography
- Basic knowledge of the Motor Vehicle Safety and Inspection Standards for BC



WHAT WE OFFER OUR EMPLOYEES

Modo strives to attract the best. There is room to move and opportunity to grow in an exciting and evolving sector. We are a fun and friendly company with a personable and professional member service offering. If you like working with a successful team and representing a longstanding, recognized and well-respected brand, this job would be perfect for you.

Modo is a certified Living Wage Employer. Our employees love working for a successful social enterprise rooted in the co-operative principles, and report 100% connection to our Purpose.

Modo encourages and welcomes all qualified candidates. We pride ourselves on being an equal opportunity organization and encourage applications from all individuals, including those identifying with traditionally underrepresented groups. We are dedicated to maintaining a healthy, productive, and respectful work environment, free from bullying harassment, and discrimination, and in which all are treated with dignity.

We offer a one-to-one training program and a supportive team who is committed to your success. Modo helps cover part of data plan usage and provides a company car for use when required.

HOW TO APPLY

Please submit your resume and cover letter in PDF format to jobs@modo.coop, describing why you're our ideal candidate for this role. Only applicants providing a strong cover letter and resume in the correct format will be considered. Due to the anticipated volume of applications, only those selected for interviews will be contacted. We thank you for your application and appreciate your interest in Modo.