



**Carsharing
with Modo
is easy.**

**Choose
your own
adventure.**



1. About Modo



Modo is two-way carsharing

Pick up and drop off from your Modo's home location.



Modo membership includes...

Gas, insurance, maintenance, cleaning, parking privileges and more!

2. Booking



Booking is easy

Three easy ways to book your Modo a minute to a year in advance:

1: download our app

2: bookit.modocoop

3: call us



Cancelling a booking

No cancellation charge within five minutes of making a booking, or +12 hours before your booked time.



Can my friends drive?

Yes, if they are a Modo member you can add them under 'Driver Permissions'.

Pets welcome

...as long as they're in carriers. No pets are allowed in allergen-free vehicles.



Running late?

If the vehicle is available, extend your booking before it ends using our app, mobile site, or calling us to avoid a late charge.

3. Starting your trip



Fob in

Hold your Modo fob up to the reader on the driver's side front windshield to unlock.

You lock it the same way.

...and fob out

Failure to fob out can lead to **a fine**. Make sure to take the keys out of the ignition so you don't drain the battery!



Find the keys and fuel card

They're in a pouch to the right of the ignition.



Inspect inside and out

Before you drive you're required to inspect the vehicle and send a photo of any damage or mess you notice to **report@modo.coop**.

4. On the road



Parking privileges

Parking privileges vary by city, municipality and district. Read more at:

modo.coop/parking-privileges



Leave the tank 1/4 full

Use the fuel card to pay at the pump, no need to keep the receipt! **modo.coop/faq**



Make a mess, clean it up

Remove your trash and clean up spills. We'll also cover carwashes and reward you for your time. **modo.coop/blog/clean-up**

Our live customer service is available 24/7.



Vancouver
604.685.1393

Victoria
250.995.0265

Nanaimo
250.741.4141

Kelowna
250.469.6617

Email
info@modo.coop

We love to share.



@modo_carcoop

